# Ballooning in Cappadocia (05:00am - 08:30am)



ABOUT TOUR

Departure Days: Daily (depending on weather conditions)

#### **Tour Program**

Pick up from the hotel roughly one hour before the sunrise (App. 05:00 o'clock) and transfer to the base. After serving tea, coffee and cookies while waiting for the other participants proceed to the take-off field designated for that day. After a safety briefing delivered by the pilot, climb in to the baskets and take off. Rise to the altitudes of several hundred meters to have a good view of the area and drift through the valleys and canyons for some 60 minutes. On landing, have a traditional celebration party with champagne and cakes. Thereafter transfer back to the hotel.

Departure Days : **Daily** (depending on weather conditions) Duration : 3.5 hours, including 60-minutes flight

## "Please do not hesitate to contact us for Group & (F.I.T) individual tour rates"

### **Liability Included Services**

Above daily tour rates include Transportation/hotel transfers, parking fees, English speaking guide, Balloon tour and V.A.T.

We kindly request our guests to be ready by the hotel's reception 10 minutes before departure time, 30% discount for children below the age 7

Guests are to be promptly on time at the meeting points given by the tour guide. Tour programs and prices may change without prior notice. Any increase in museum entrance fees will be reflected in the prices.

### Services not included in the price list

Dinners and lunches, any transfers from/to Airport, Accommodation, alcoholic and non alcoholic beverages other than mentioned above, personal expences and customary end-of-tour gratuities to guide and drivers...

Turkey Holiday Planner is not responsible for any loss or theft of personal belongings during the tour.

## Payment and Cancellation Policy

GROUP BOOKINGS : A deposit of 10 % of the total amount is required to process and confirm the reservation at the time of registration. Balance of payment must be received 30 days prior to departure.

If your balance is not paid at the specified time (unless previously arranged with us in writing) we reserve the right to cancel your booking.

CANCELLATIONS / REFUNDS : Cancellations should be received by Turkey Holiday Planner in writing. We strongly suggest the purchase of the Trip Cancellation and Tour Interruption Insurance. Deadline for cancellation of individual bookings is 3 days, for groups 35 days prior to the departure of the tour. For cancellations on departure date or after no refund will be made regardless of the cause, whatsoever. No refund can be made for no-shows, unused hotel accommodation, meals or tours not taken cannot be refunded.

Should we cancel your holiday, your deposit and any other payments made will be refunded in full. However, if our cancellation is due to 'force majeure' any reasonable expenses we have incurred will be deducted from your refund. (War, civil or political unrest is usually known as force majeure). All refunds and compensation are strictly limited to the amount paid to us and we are not liable for any expenses you have incurred as a result of this booking. Your holiday will not be cancelled after the final payment is due unless we are forced to do so by force majeure.

The tour leader/guide who represents Turkey Holiday Planner has overriding authority on our tours. By signing our booking form, you agree to do this. If you commit any illegal act on a tour with us or if in the opinion of the tour leader or ground operator your behavior is detrimental to the safety and welfare of the group as a whole you may be asked to leave the tour without any right to refund.

Any complaints with regard to our tours must be immediately brought to the attention of the tour leader, ground operators or hotelier so that the necessary action to rectify the matter can be taken. However, if by the end of the tour you still feel you have a valid complaint you must notify the company, in writing, within 14 days of the end of your tour with Turkey Holiday Planner.

You are responsible for ensuring all necessary travel documents are in order. Many countries require passports to be valid for at least six months after entry.

We will be looking forward to hearing from you and being of service to your group...

Please do not hesitate to contact us If you would have any further questions...

Best Regards,